TABLE OF CONTENTS

THE QUESTIONNAIRE

1. Please give us your contact information below:
    Name:
    Organization:
    Country:
    Email Address:
    Phone Number:

2. Your college is which of the following:
    (a) Community College
    (b) 4-Year College Only
    (c) Offers 4-Year + Masters Level Degrees
    (d) Offers 4-Year and PHD Level Degrees
    (e) Class 1 or 2 Research University – Overall Library
    (f) Class 1 or 2 Research University – Specific Library

3. Your college or university enrolls approximately how many students (FTE)?

4. Is your college public or private?
    (a) Public
    (b) Private

5. What is the total staff of the library in terms of the number of FTE Positions? Include the full time equivalent of all personnel: technical, clerical, professional, all capacities.

6. What is the total annual cost of salaries, benefits and other compensation for the library in the 2011-12 academic year?

7. How does the library deploy student labor? How many students does it employ full or part time and what do they predominantly do? Has the library changed its student labor strategy in recent years or does it plan changes?

8. Over the past year, salaries and benefits for the librarians employed by your institution have:
    (a) More or less declined in real terms
    (b) Kept up with inflation
    (c) Increased in real terms by a few percent
    (d) Increased in real terms by more than 5 percent

9. What was the percentage total change, if any, in the number of librarians employed by your institution for the 2011-2012 academic year?

10. Describe any significant changes in the way that the library has deployed labor in the past few years, or any upcoming plans for changes. Have you increased, or plan to increase, the number of full or part time positions in a given division? Have you been able to increase productivity in a division and make do with less labor?

11. As a general rule, over the next few years how do you expect resource allocation to the library to stack up vis-à-vis other departments of your academic institution?
    (a) We expect to do somewhat better than other departments in relative resource disbursement
    (b) We expect to more or less keep pace with other departments
    (c) We expect to do worse than other departments in relative resource allocation

12. What is the library's total spending on materials/content this year, the 2011-2012 academic year? Include books, e-books, online databases, CD-Rom/DVD/tape databases, audio-visual resources, journals, magazines, directories and other periodicals.

13. Materials spending in nominal terms (not accounting for inflation) changed by what percent in each of the years specified.
    2011-2012:
    2012-2013 (anticipated):

14. How much did the library spend for information accessed online in the 2011-2012 academic year?

15. What was the rate of change in the library's spending on online content/information between the following academic years?
    2009-2010:
    2011-2012:
    2012-2013 (anticipated):

16. Approximately how much did the library spend in the past year to purchase textbooks for the library?

17. Over the past two years, the library's spending on video resources such as films, DVD's, film downloads via the web and other video streaming technology, has:
    (a) Declined
    (b) Remained the same
    (c) Increased but less than 5%
    (d) Increased by more than 5%

18. Please list the library's spending on audio-visual resources in each of the following years.
    2011-12
    2012-13 (anticipated):

19. Has the library received any grant support in the past year from any of the following sources? Check all that apply.
    (a) Federal Agencies
    (b) State or Local Government Agencies
    (c) Foundations
    (d) Private Companies
    (e) Special Funds of the University
    (f) Alumni
    (g) Other (please specify)

20. What is the total value of spending derived from grants in the following years?
    2010-2011:
    2011-2012:

21. How much did the library accrue from special endowments in the past year?

22. Which phrase best describes what has happened to the library's capital budget in the past two years?
    (a) It has decreased
    (b) It has remained about the same
    (c) It has increased somewhat
    (d) It has increased significantly.

23. Your expectation is that over the next three years, on average, the library's capital budget will:
    (a) Be less than it has been in the past three years
    (b) Be about the same as it has been in the past three years
    (c) Increase somewhat in real terms over what it has been over the past three years
    (d) Increase significantly over what it has been over the past three years.

24. For the following capital budget expenditures indicate the general direction of spending over the past three years. If spending on one of these items has been impacted by funds from another source, such as grants, special legislative earmarks, donations or other sources that are not necessarily officially part of the capital budget, you should consider them as part of the capital budget for the purposes of this question.

New Library Buildings
    (a) Spending has decreased
    (b) Spending has remained the same
    (c) Spending has increased somewhat
    (d) Spending has increased significantly

Extensions or Significant Renovation of Existing Library Buildings
  (a) Spending has decreased
  (b) Spending has remained the same
  (c) Spending has increased somewhat
  (d) Spending has increased significantly

Repairs to Library Buildings
  (a) Spending has decreased
  (b) Spending has remained the same
  (c) Spending has increased somewhat
  (d) Spending has increased significantly

Maintenance of IT Equipment Stock
  (a) Spending has decreased
  (b) Spending has remained the same
  (c) Spending has increased somewhat
  (d) Spending has increased significantly

New IT Equipment
  (a) Spending has decreased
  (b) Spending has remained the same
  (c) Spending has increased somewhat
  (d) Spending has increased significantly

25. How much has the library spent over the past three years to develop new library instructional centers, or re-equip or upgrade existing ones with new computers, workstations or other technology?

26. If your library plays a role in the student retention efforts of your college, explain this role, what services, technologies or approaches you have found effective, and what your plans are for the future in this respect.

27. How much did/will the library spend for traditional print books in each of the following years?
  2011-2012:
  2012-2013 (anticipated):

28. How much did/will the library spend for subscriptions to or purchases of e-books in the following years? (content only, not equipment)
  2010-2011:
  2011-2012:
  2012-2013 (anticipated):

29. What was the library's total spending on books or other intellectual property with each of the following online sources for books in the 2011-2012 academic year?
    Amazon.com:
    Alibris:
    All other online booksellers:
    Total for all online booksellers including those above:

30. Has your library purchased e-book readers, iPads or other devices, for patrons to read e-books?
    (a) Yes
    (b) No

31. Has the library purchased any of the following for patron use?
    (a) Apple iPad
    (b) Sony E-Reader
    (c) Amazon Kindle
    (d) Bookeen Cybook
    (e) Barnes & Noble Nook
    (f) Samsung Papyrus
    (g) Other (please specify)

32. How much has the library spent, over the past two years, on each of the following? Note: this is generally separate and distinct from contracts with traditional library-based e-book providers that send text to library workstations. Do not include this spending in this answer unless you have contracts with these providers specifically for e-book reader delivery.
    E-book readers and devices:
    Books and other content for e-book readers and devices:
    Software to e-book enabled computers or mobile devices:

33. What has/will the library spend on print and electronic subscriptions to scholarly and professional journals in each of the following years?
    2010-2011:
    2011-2012:
    2012-2013 (anticipated):

34. Please break down the library's total spending on scientific and professional journals among three categories, which are:
    Print Subscription Only:
    Electronic Access Only:
    Print and Electronic Access:

35. What is the library's aggregated overall budget for its special collections division, or the departments that would fall under such a characterization?

36. What was the percentage change in the library's total budget for special collections in each of the following years?
     2011-2012:
     2012-2013 (anticipated):

37. Which phrase would you say best describes the efforts of your special collections divisions to digitize their materials?
     (a) We don't really have many special collections
     (b) We have not done much in the way of digitizing special collections
     (c) We have some small-scale projects
     (d) We have made a significant effort to digitize special collections

38. Which phrase best characterizes your library's attitude towards the future of digitization of special collections at the library?
     (a) We probably won't be doing too much of this in the near future
     (b) It is definitely in our plans though we are really just getting started
     (c) We have approved plans for some significant investments in this area
     (d) We plan on making a very major push and on digitizing the appropriate segments of our special collections that would benefit from this

39. Which phrase best describes the library's planned level of expenditure in the next year for the items listed below?

Video Streaming
     (a) Will decrease spending significantly
     (b) Will decrease spending
     (c) Will maintain spending
     (d) Will increase spending
     (e) Will increase spending significantly
     (f) No current or planned spending

Digital Repository Software or Services
     (a) Will decrease spending significantly
     (b) Will decrease spending
     (c) Will maintain spending
     (d) Will increase spending
     (e) Will increase spending significantly
     (f) No current or planned spending

Cloud Computing Web Storage Services
     (a) Will decrease spending significantly
     (b) Will decrease spending
     (c) Will maintain spending
     (d) Will increase spending
     (e) Will increase spending significantly
     (f) No current or planned spending

RFID, Barcoding or Other Inventory Tracking Technologies
    (a) Will decrease spending significantly
    (b) Will decrease spending
    (c) Will maintain spending
    (d) Will increase spending
    (e) Will increase spending significantly
    (f) No current or planned spending

Book or Serials Binding Technology or Services
    (a) Will decrease spending significantly
    (b) Will decrease spending
    (c) Will maintain spending
    (d) Will increase spending
    (e) Will increase spending significantly
    (f) No current or planned spending

Artwork for the Library
    (a) Will decrease spending significantly
    (b) Will decrease spending
    (c) Will maintain spending
    (d) Will increase spending
    (e) Will increase spending significantly
    (f) No current or planned spending

Whiteboards, Classroom Clickers and Other Presentation or Testing Technologies
    (a) Will decrease spending significantly
    (b) Will decrease spending
    (c) Will maintain spending
    (d) Will increase spending
    (e) Will increase spending significantly
    (f) No current or planned spending

Mobile Computing & Telecommunications Devices
    (a) Will decrease spending significantly
    (b) Will decrease spending
    (c) Will maintain spending
    (d) Will increase spending
    (e) Will increase spending significantly
    (f) No current or planned spending

Public Relations or Marketing Services for the Library
    (a) Will decrease spending significantly
    (b) Will decrease spending
    (c) Will maintain spending
    (d) Will increase spending
    (e) Will increase spending significantly
    (f) No current or planned spending

Applications Software for Media or Computer Centers or Information Commons
    (a) Will decrease spending significantly
    (b) Will decrease spending
    (c) Will maintain spending
    (d) Will increase spending
    (e) Will increase spending significantly
    (f) No current or planned spending

Librarian Travel and Conferences
    (a) Will decrease spending significantly
    (b) Will decrease spending
    (c) Will maintain spending
    (d) Will increase spending
    (e) Will increase spending significantly
    (f) No current or planned spending

Librarian Staff Training
    (a) Will decrease spending significantly
    (b) Will decrease spending
    (c) Will maintain spending
    (d) Will increase spending
    (e) Will increase spending significantly
    (f) No current or planned spending

40. Does the library loan out any of the following to library patrons?
    (a) Laptop Computers
    (b) Tablet Computers
    (c) E-book Reading Devices

41. If the library loans out laptops or other mobile computing devices to patrons, what is the total stock of devices specified below available for loan to students?
    Laptops:
    Tablet Computers:
    E-book Readers:

42. How much does the library plan to spend in the next year on laptops, tablet computers, e-book readers or related accessories and/or service contracts?
    Laptops:
    Tablet Computers:
    E-book Readers:

43. Does the library have its own webmaster for its website?
    (a) Yes
    (b) No

44. How many library employees are authorized to post on the library website without pre-authorization from others in the library or Information technology hierarchy?

45. Does the library use any outsourced or cloud computing services on which to store metadata, files, special collections or any other information?
    (a) Yes
    (b) No

46. How much did the library spend on cloud computing and remote data/file warehousing services in 2011-2012?

SURVEY PARTICIPANTS

Alberta College of Art and Design
Anderson University
Appalachian State University
Armstrong Atlantic State University
Augustana College
Ave Maria University
Beal College
Berea College
BGSU Firelands
Bronx Community College
Brown Mackie College Boise
Calumet College of St. Joseph
Central Christian College
Central Penn College
Chesapeake College
Chestnut Hill College
Christian Brothers University
Coastal Carolina University
College of Lake County
College of Mount St. Joseph
Columbus Technical College
Community College of Vermont
Copiah-Lincoln Community College
Corban University
Cornell College
Curry College
Delta College
East Central College
Eastern Mennonite University
Elms College
Fletcher Technical Community College
Florida Keys Community College
Foothill College
Frederick Community College
Gateway Community & Technical College
George Mason University
Georgetown College
Georgia Highlands College
Gogebic Community College
Greenfield Community College
Harrison College (Indiana)
Hartford Seminary
Hebrew College

Hocking College
Indiana University of Pennsylvania
Jackson State Community College
Jewish Theological Seminary
Kutztown University
Lansing Community College
Lebanese American University
Limestone College
Lindsey Wilson College
Louisiana State University at Alexandria
McNally Smith College of Music
Medicine Hat College
Mercer County Community College
Methodist College
Miami Dade College
Midlands Technical College
Midwestern State University
North Arkansas College
North Lake College
Norwalk Community College
Odessa College
Ozarks Technical Community College
Passaic County Community College
Pellissippi State Community College
Pfeiffer University
Philadelphia University
Pima Community College
Radford University
Rosemont College
Sam Houston State University
Shepherd University
South Plains College
South University
Southern Methodist University
Springfield Technical Community College
St. Charles Community College
St. Cloud State University
St. John's College
State University of New York at Buffalo
Sul Ross State University
The Master's College
Three Rivers Community College
Thunderbird School of Global Management
Tillamook Bay Community College
University of Connecticut
University of Great Falls

University of Memphis
University of Rio Grande
University of South Carolina Sumter
University of Wyoming
Urshan Graduate School of Theology
Ursuline College
Vance-Granville Community College
Vanderbilt University
Vermilion Community College
Virginia College
Waycross College
Wayne State College
Westchester Community College
Western Kentucky University
Wheelock College
Winthrop University
Wright State University

CHARACTERISTICS OF THE SAMPLE

Type of College

	Community College	4-Year College	MA Granting College	PHD Granting College	Class 1 or 2 Research University
Entire Sample	41.28%	12.84%	29.36%	8.26%	8.26%

Public or Private Status

	Public	Private
Entire Sample	61.47%	38.53%

Total FTE Student Enrollment

	Less than 1,000	1,000 to 2,500	2,500 to 10,000	More than 10,000
Entire Sample	23.85%	25.69%	27.52%	22.94%